



NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE
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Firm's Recall Hotline: (877) 275-6840
 CPSC Recall Hotline: (800) 638-2772
 CPSC Media Contact: (301) 504-7908

GE Recalls Dishwashers Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: GE Profile™ and GE Monogram® Dishwashers

Units: About 174,000

Manufacturer: GE Appliances & Lighting, of Louisville, Ky.

Hazard: Water condensation can drip onto the electronic control board, causing a short circuit and resulting in an overheated connector. This poses a fire hazard to consumers.

Incidents/Injuries: GE has received five reports of fires, four of which caused minor damage to the kitchen countertops where the dishwashers were installed and one caused minor damage to adjacent cabinets and smoke damage to the home. No injuries have been reported.

Description: This recall involves the GE Profile dishwashers manufactured between July 2003 and December 2005 and GE Monogram dishwashers manufactured between January 2004 and December 2006. They were sold in white, black, bisque, stainless steel and with custom panels. The recalled model and serial numbers listed below are located on the inside on the front left side of the dishwasher tubs.

Brand	Model Number Begins With:	Serial Number Begins With:
GE Profile	PDW9200J, PDW9280J	MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH
	PDW9800J, PDW9880J	MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH
	PDW9700J	MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH
GE Monogram	ZBD6800K00, ZBD6800K01, ZBD6800K03, ZBD6800K10	AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL
	ZBD6880K00, ZBD6880K01, ZBD6880K03, ZBD6880K10	AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL, TL, VL, ZL
	ZBD6890K00, ZBD6890K01, ZBD6890K03, ZBD6890K10	DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL
	ZBD0700K00, ZBD0700K01, ZBD0700K03, ZBD0700K10	VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL

ZBD0710K00, ZBD0710K01, ZBD0710K03, ZBD0710K10	RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL, TL, VL
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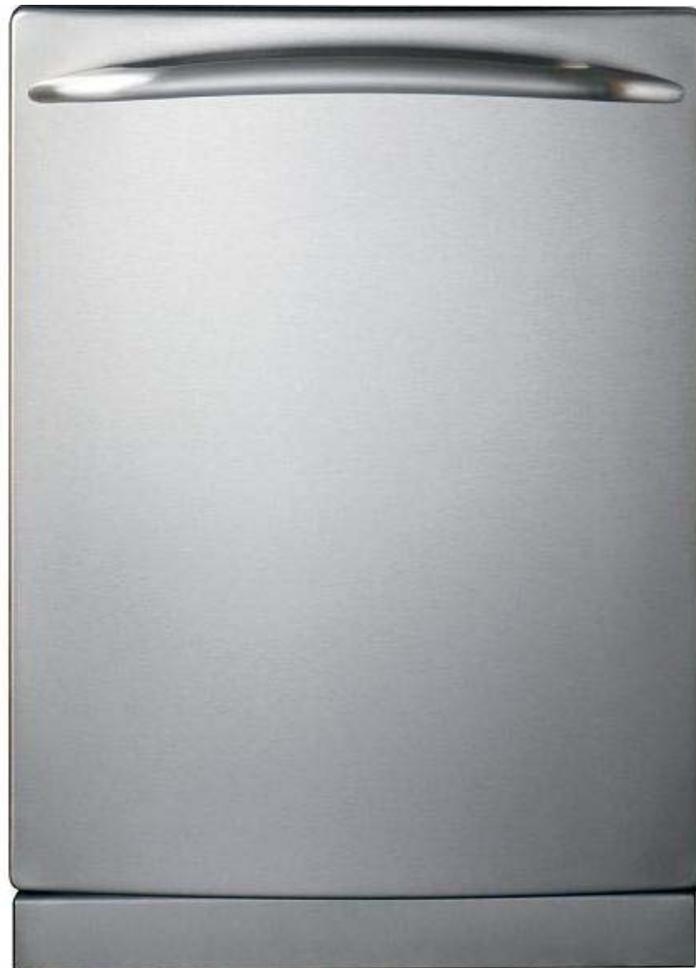
Sold at: Retail stores nationwide, appliance dealers and authorized builder distributors from July 2003 through December 2006 for between \$750 and \$1,400.

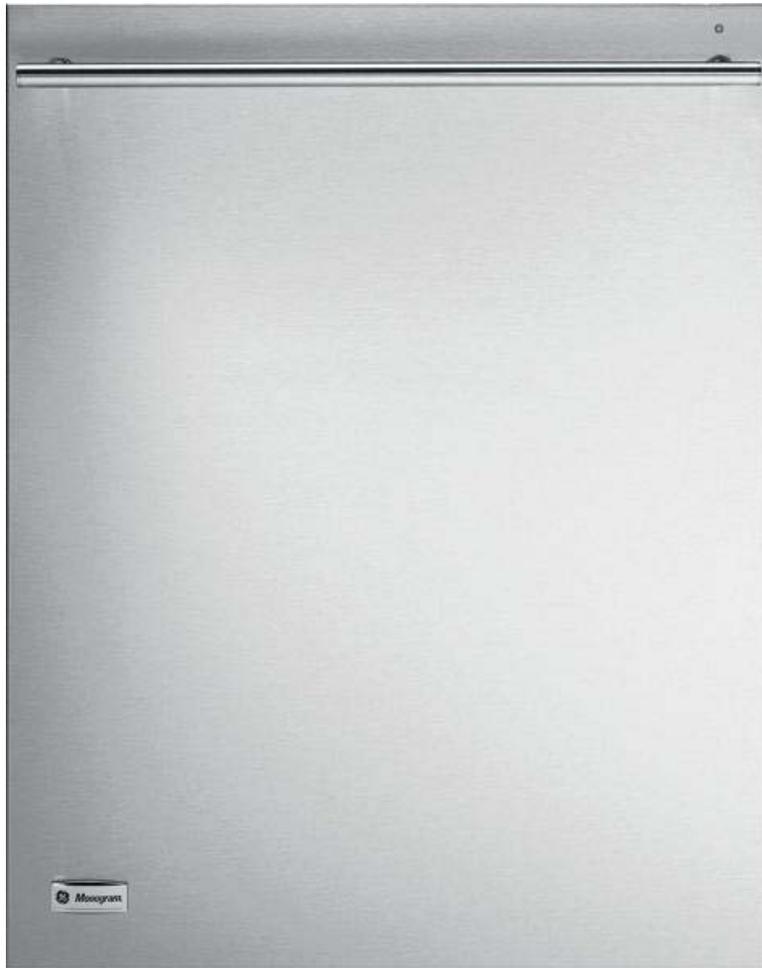
Manufactured in: United States

Remedy: Consumers should immediately stop using the recalled dishwashers, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it and inform all users of the dishwasher about the risk of fire. Contact GE for a free in-home repair or to receive a GE rebate of \$200 for the purchase of a new GE Profile dishwasher and a GE rebate of \$400 for purchase of a new GE Monogram dishwasher.

Consumer Contact: For additional information, contact GE toll-free at (877) 275-6840 from 8 a.m. to 5 p.m. ET Monday through Friday or visit the company's website at www.geappliances.com/recall

Samples of some of the colors and models included in this recall









CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

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